



MEMBERSHIP & REGISTRATION UPDATE



The FWFN Administration Office thanks you for your continued patience regarding Membership & Registration processes as we now move forward in assisting community members by offering in-person appointments.

In order to maintain safety in our offices, we have some in-person appointment guidelines:

- **ALL APPOINTMENTS MUST BE BOOKED PRIOR BY PHONE OR EMAIL – Priority will be given to any previous appointments and the current Call-Back List. When requesting an appointment please leave a preferred date and time with your name, contact information and reason for appointment (I.e. Lost or stolen status card).**
- All members are asked to wear a mask or face covering for all in-person appointments. To facilitate physical distancing, please arrive 5 minutes early for in-person appointments.
- It is highly encouraged to prepare all necessary application forms prior to your appointment. This includes gathering any supporting documentation: IDs, Passport Photos, Certificates, etc.
- Application forms can be emailed, faxed or mailed to community members if required.
- Note: ISC has extended the validity date of status cards until further notice. All service providers/businesses are recommended to accept expired status cards to confirm eligibility for programs and services until further notice.

Please contact Kelsea Pelletier at Membership@fwfn.com to book your appointment and for all related inquiries.